

# BACKUP AND RECOVERY

## OVERVIEW

Many organizations do not focus on their backup and recovery processes and technology until it's too late. The result? Greater cost, diminished productivity, and ultimately, loss of end-user and customer confidence.

While many organizations have backup and recovery policies in place, often times those programs have not been verified recently. Increased computing complexity and constant changes in the business and IT environment lead to program and technology disparities and performance gaps. Locating expert backup and recovery resources internally can be difficult at best.

What is your business's reputation worth? How do you notify a customer that you've lost their order, or record? What do you do if you lose your contact information for all your clients, suppliers or partners? If you can't provide your service and run your business during a disaster, can your competitors? How much will it cost to win back your customers from your competitors after you do recover? How are you going explain your downtime to your investors, your associates, the media or your management?

## GUARD YOUR PEACE OF MIND

We start with a complete, in-depth analysis of your current backup/restore and disaster recovery systems, policies and readiness. Hardware, software, network, storage, media, and processes are all evaluated and validated for proper configuration, operation, performance, and reliability.

XTIVIA will also look at operational costs and financial efficiencies and provide a complete score card on the state of your backup and recovery systems. We deliver recommendations and strategies to improve your program, meet organizational objectives and leverage industry best practices.

## BACKUP AND RECOVERY SOLUTIONS

Based on audit results and client initiatives, XTIVIA can provide complete backup and recovery solutions or supplement existing programs around your Oracle®, Informix®, DB2®, MySQL™ or SQL® Server systems. We plan, design, steer, implement, train, and turn over systems and processes that are in tune with your needs and budget. By tailoring our backup and recovery solutions to your unique needs and environment, we deliver:

- Backup and recovery planning for multi-vendor information technology
- Services to design, pilot, and implement backup and recovery solutions
- Comprehensive training
- Solutions tailored to unique operational requirements and budgets
- Disaster recovery planning

Furthermore, XTIVIA's Engineers make sure your backup and recovery solution will be implemented quickly and effectively. Statistically speaking, the worst-case scenario should not happen to your business, but building in strategies with resilience and stability will help reduce some of the risks.

What is the best approach to demonstrating the ROI of a backup and recovery plan? First, consider the cost to your business if a disaster occurs. Knowing and understanding this cost will give you an advantage in building a cost effective solution for your business based upon your real business needs. It is also important that once you create a plan and put it into practice, you follow your plan.

## KEY CONCEPTS

OUR SERVICES FOR BACKUP AND RECOVERY HELP ENSURE YOUR ORGANIZATION WILL EXPERIENCE:

- Protection for the future of your business
- Reduced downtime and minimized impact in the event of a disaster
- Greater efficiency
- Increased confidence of your associates, clients, investors and business partner
- Increased security
- Optimal performance
- Protection of your client base
- Protection of your reputation



## XTIVIA OVERVIEW

Since 1992, XTIVIA has established a proven, global reputation as a company delivering cutting-edge professional solutions to our clients' specific requirements, regardless of the complexity of the projects. XTIVIA's success has stemmed from a proven ability to deliver quality professional services, allowing the client to leverage technology successfully, competitively, and profitably. XTIVIA has received additional awards this year from Liferay, CIO Review and Inc. 5000. XTIVIA has offices in Colorado, New York, New Jersey, Missouri and Texas.

## DATABASE OVERVIEW

XTIVIA is at the forefront of a new generation of information technology services companies focused on value, speed of delivery and high-performance technology solutions. We combine people, business process and advanced technology in a comprehensive set of IT services.

Our database management team is comprised of seasoned professionals who possess the business background, project management experience and technology expertise to deliver business-critical technology solutions. These solutions include a variety of platforms, devices and networks, including integration with legacy systems, development of business applications and web-based functionality.

XTIVIA's database services can be customized to meet the unique needs of your business. Our knowledgeable staff of database experts is available for long-term or short-term assignments to meet your database needs.